

Dear FCC Commissioners & Staff:

I am writing to you regarding your consideration of dropping the requirement that the telephone companies be required to provide ISPs access to (their networks). Removal of this requirement would be a grave mistake.

I believe you would be removing competition from the internet service market.

I also, through past experiences, felt great frustration dealing with the phone company who supplies the internet connection to my house.

I then called my ISP who was able to make the proper contacts within the phone company and solve the problem.

I know that I am paying about double for internet service but I like being able to talk to someone who has a true understanding of the service, and also being able to talk to a person quickly concerning my service.

WHEN DEALING WITH A PHONE COMPANY IT IS AN ALL DAY PROBLEM!

Sincerely,

Thomas Hicks
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